

Terms and Conditions

Lletly

Operated by Pierpoint Group Pty Ltd

Website: Lletly.com

Last updated: 5 May 2026

1. Introduction

These Terms and Conditions apply to your access to and use of the Lletly website, platform, services, tools, payment features, listing services, booking services, messaging features, account features and any related services made available through Lletly.com.

In these Terms, “Lletly”, “we”, “our” and “us” means Lletly, operated by Pierpoint Group Pty Ltd.

By accessing or using the Lletly platform, creating an account, listing a property, making a booking, accepting a booking, or otherwise using our services, you agree to be bound by these Terms.

If you do not agree to these Terms, you must not use the Lletly platform.

These Terms should be read together with our Privacy Policy, cancellation policies, host rules, listing rules, payment terms, community standards, and any other policy or notice displayed on our website or during the booking process.

2. Australian Consumer Law

These Terms are subject to the Australian Consumer Law.

Our services come with guarantees that cannot be excluded under the Australian Consumer Law. For major failures with our services, you may be entitled to cancel your service contract with us and receive a refund for the unused portion or compensation for reduced value. You may also be entitled to compensation for other reasonably foreseeable loss or damage.

Nothing in these Terms excludes, restricts or modifies any consumer guarantee, right, remedy or protection that cannot lawfully be excluded, restricted or modified.

Where we limit or exclude liability in these Terms, we do so only to the maximum extent permitted by law.

3. Definitions

In these Terms:

Account means an account created on the Lletly platform.

Accommodation means a property, room, dwelling, short-stay accommodation, holiday accommodation or other place listed by a Host on the Lletly platform.

Booking means a reservation made by a Guest for Accommodation through the Lletly platform.

Guest means a person who searches for, requests, books, pays for, stays at or otherwise uses Accommodation listed on the Lletly platform, including any person included in the booking group.

Host means a person, business, property owner, property manager, agent, lessee or other authorised person who creates or manages a Listing on the Lletly platform.

Listing means a property advertisement, accommodation page or host offer made available on the Lletly platform.

Platform means the Lletly website, systems, booking tools, payment tools, account tools, messaging tools and related services.

Service Fee means any fee charged by Lletly to Guests, Hosts or both for use of the Platform.

Total Booking Price means the total amount shown to the Guest at checkout, including accommodation price, cleaning fees, service fees, taxes, levies and any other charges shown before payment.

User means any Guest, Host or other person who accesses or uses the Platform.

4. Our Role as a Platform

Lletly provides an online marketplace that allows Hosts to list Accommodation and Guests to search for and book Accommodation.

Unless expressly stated otherwise, Lletly does not own, lease, operate, manage, inspect, control or provide the Accommodation listed by Hosts.

When a Guest makes a Booking and the Booking is accepted or confirmed, a separate agreement is formed directly between the Guest and the Host. Lletly is not a party to that accommodation agreement, except to the extent we provide platform,

booking, payment facilitation, support, compliance, dispute management or other services.

Hosts are responsible for their Listings, Accommodation, prices, availability, house rules, safety, legal compliance, taxes, levies, guest communications and delivery of the

accommodation service.

Guests are responsible for reading the Listing, house rules, cancellation policy, total price, check-in requirements and any other conditions before making a Booking.

5. Eligibility and Accounts

You must be at least 18 years old to create an Account, make a Booking or list Accommodation on the Platform.

You must provide accurate, current and complete information when creating or using an Account.

You are responsible for maintaining the confidentiality of your login details and for all activity that occurs under your Account.

You must notify us promptly if you believe your Account has been accessed without authorisation.

We may refuse registration, suspend an Account, restrict access or remove access to the Platform where reasonably necessary, including where we believe that a User has breached these Terms, provided false information, failed verification, created a safety risk, engaged in fraud, misused the Platform, breached the law or caused harm to another User or to Lletly.

6. Identity Verification

Lletly may require Guests, Hosts or other Users to complete identity verification before using certain features, making a Booking, accepting a Booking, receiving payouts or continuing to use the Platform.

Identity verification may include providing government-issued photo identification and completing facial recognition or biometric comparison checks.

Lletly may refuse, cancel, suspend or restrict access to the Platform where identity verification is incomplete, unsuccessful, suspicious, inconsistent or required by law.

Identity verification does not guarantee that a User is safe, suitable, trustworthy or free from risk. Users remain responsible for exercising reasonable care when dealing with other Users.

Our collection, use, storage and disclosure of identity information is handled in accordance with our Privacy Policy.

7. Guest Terms

7.1 Searching and Booking

Guests may search for Accommodation using available filters, dates, locations, price ranges, property types, guest numbers and other search features.

Search results may depend on factors including availability, price, location, Listing quality, reviews, Host responsiveness, Guest preferences, platform testing, promotional activity, compliance status and other factors we consider relevant.

A Booking is not confirmed until the Platform shows confirmation, payment has been authorised or processed where required, and the Host has accepted or the Booking is otherwise confirmed through the Platform.

7.2 Total Booking Price

Before completing a Booking, Guests will be shown the price and charges payable for the Booking.

The Total Booking Price may include accommodation charges, cleaning fees, Guest service fees, Host fees, taxes, GST where applicable, payment processing charges, state or local levies, security deposits, damage deposits or other fees shown during checkout.

By completing a Booking, you agree to pay the Total Booking Price and any other amount that you authorise or that becomes payable under these Terms, the Listing terms, the cancellation policy or applicable law.

7.3 Guest Responsibilities

Guests must:

- a. provide accurate booking and contact information;
- b. comply with these Terms, the Listing terms, house rules and applicable laws;
- c. use the Accommodation only for lawful short-stay accommodation purposes;
- d. ensure all members of the booking group comply with these Terms and the Host's rules;
- e. not exceed the maximum number of Guests allowed;
- f. leave the Accommodation in a reasonably clean and undamaged condition;
- g. respect neighbours, common areas, property rules and local community standards;
- h. not hold unauthorised parties, events or gatherings;
- i. not smoke, bring pets or use facilities unless permitted by the Listing;
- j. report damage, safety issues or serious concerns promptly; and
- k. pay for damage, extra cleaning, missing items, unauthorised guests, overstays or other valid charges where permitted by law and supported by evidence.

7.4 Accommodation Licence

A paid and confirmed Booking gives the Guest a limited licence to enter, occupy and use the Accommodation for the booked period only.

A Booking does not create a tenancy, lease, residential tenancy agreement, licence to reside, or any other interest in land, except where applicable law says otherwise.

Guests must leave the Accommodation by the checkout time stated in the Listing or booking confirmation. If a Guest remains at the Accommodation beyond checkout without the Host's approval, the Host may require the Guest to leave and may charge reasonable overstay fees, additional accommodation charges, extra cleaning charges, or other costs permitted by law.

7.5 Guest Assumption of Risk

Guests acknowledge that travel and accommodation involve risks, including risks relating to property condition, personal safety, weather, transport, health, accessibility, neighbourhood conditions and interactions with other people.

Guests are responsible for deciding whether Accommodation is suitable for their needs before booking.

Guests should consider obtaining appropriate travel insurance.

8. Host Terms

8.1 Hosting on Lletly

Hosts may use the Platform to create Listings, manage availability, communicate with Guests, accept Bookings and receive payouts, subject to these Terms and any Host policies.

Hosts are independent from Lletly. Hosts are not employees, agents, partners, representatives or contractors of Lletly.

Hosts control their Accommodation, Listing content, prices, availability, rules and services, subject to these Terms, platform rules and applicable law.

8.2 Host Authority

By creating a Listing, the Host represents and warrants that they:

- a. have the legal right and authority to list and offer the Accommodation;
- b. are the owner, authorised manager, authorised lessee, authorised agent or otherwise legally permitted to offer the Accommodation;
- c. have obtained all approvals required from owners, landlords, body corporates, owners corporations, councils, government authorities or other relevant parties;
- d. will comply with all laws, permits, licences, registrations and approvals that apply to the Accommodation; and
- e. will keep all Listing information accurate, complete and up to date.

If the Host acts on behalf of a company, trust, partnership, property owner or other entity, the Host confirms that they have authority to bind that entity to these Terms.

8.3 Listing Requirements

Hosts must ensure that Listings are accurate, current and not misleading.

A Listing must clearly disclose:

- a. the Accommodation location;
- b. the type of Accommodation;
- c. sleeping arrangements;
- d. maximum guest numbers;
- e. accessibility limitations where relevant;
- f. house rules;
- g. cleaning fees and other mandatory fees;
- h. cancellation policy;
- i. check-in and checkout requirements;
- j. security cameras or monitoring devices where legally permitted;
- k. safety hazards or important limitations;
- l. pet, smoking, party and event rules; and
- m. any other material condition that may affect a Guest's decision to book.

Hosts must not list Accommodation that is unsafe, unlawful, unavailable, misleading, discriminatory, fraudulent or in breach of any lease, mortgage, body corporate rule, planning requirement, council rule, strata rule, owners corporation rule or government requirement.

8.4 Host Legal Compliance

Hosts are responsible for understanding and complying with all laws that apply to their Accommodation and hosting activity.

This may include laws and requirements relating to short-term rental accommodation, STRA registration, planning, zoning, building safety, fire safety, smoke alarms, pool safety, emergency access, insurance, taxation, GST, state levies, local council rules, body corporate rules, strata rules, owners corporation rules, tenancy restrictions, anti-discrimination laws, privacy laws and consumer laws.

Where a jurisdiction requires a registration number, permit number, STRA number or other compliance detail to be displayed, verified or reported, Hosts must provide accurate information and keep it current.

Where STRA laws, short-stay accommodation laws, state levies, local council rules or other government requirements apply, Hosts are responsible for reporting booking data, stay information, guest information, property information, levy information or any other associated information to the relevant state, territory, local government authority, regulator or agency, unless Lletly expressly confirms that it will perform that reporting obligation on the Host's behalf.

Where STRA is not in place in a particular jurisdiction, Hosts remain responsible for

determining, complying with and reporting any booking, accommodation, tax, levy, licensing, permit, planning, council or other compliance information required by the relevant state, territory, local government authority, regulator or agency.

Lletly may request evidence of legal compliance and may suspend, remove or restrict a Listing if the Host does not provide satisfactory evidence.

8.5 Host Insurance

Hosts are responsible for obtaining and maintaining appropriate insurance for their Accommodation and hosting activities.

Lletly does not guarantee that any Host's existing home, landlord, building, contents, public liability or short-stay insurance will cover short-term rental activity.

Hosts should seek professional advice about insurance coverage.

8.6 Host Responsibilities During a Booking

Hosts must:

- a. provide the Accommodation as described in the Listing;
- b. honour confirmed Bookings unless a valid cancellation reason applies;
- c. ensure the Accommodation is clean, safe and reasonably fit for occupation;
- d. provide access instructions in a timely way;
- e. respond to Guest communications within a reasonable time;
- f. maintain accurate calendars and prices;
- g. not impose undisclosed fees or conditions after Booking confirmation;
- h. comply with privacy laws when handling Guest information;
- i. treat Guests fairly and respectfully; and
- j. not discriminate unlawfully.

8.7 Host Cancellations

Hosts should not cancel confirmed Bookings without a valid reason.

If a Host cancels a confirmed Booking without a valid reason, Lletly may apply consequences including cancellation fees, reduced search ranking, temporary suspension, loss of promotional eligibility, removal of the Listing or Account restriction.

Lletly may assist the Guest to obtain a refund or alternative accommodation, but does not guarantee that equivalent alternative accommodation will be available.

9. Payments, Fees and Payouts

9.1 Payment Processing

Payments on the Platform may be processed by Stripe, Stripe Connect, card networks, banks or other third-party payment processors.

By using the Platform, you agree to comply with the applicable payment processor terms.

Lletly does not store full credit card details. Payment information may be collected, processed, stored or tokenised by Stripe or another payment processor.

9.2 Guest Payments

Guests authorise Lletly and its payment processors to charge the selected payment method for the Total Booking Price and any other amounts authorised by the Guest or payable under these Terms.

If payment cannot be processed, Lletly may cancel or refuse the Booking.

Guests are responsible for ensuring that payment details are accurate and that sufficient funds are available.

9.3 Host Payouts

Host payouts are processed through the Platform and relevant payment processors.

Host payouts may be reduced by:

- a. Lletly commission or Host service fees;
- b. payment processing fees;
- c. refunds;
- d. chargebacks;
- e. taxes, GST or levies where applicable;
- f. damage claims or adjustments;
- g. cancellation charges;
- h. amounts owed by the Host to Lletly; and
- i. other amounts disclosed during the listing, booking or payout process.

Payout timing may depend on the payment processor, Host verification, payout method, fraud checks, chargeback risk, compliance checks, public holidays, bank processing times and other operational factors.

Lletly may delay, withhold, reverse or adjust payouts where reasonably necessary to manage refunds, disputes, suspected fraud, chargebacks, compliance issues, legal requirements or breaches of these Terms.

9.4 Fees

Lletly may charge fees to Guests, Hosts or both.

Fees will be disclosed where required during the booking, listing or payout process.

Lletly may change its fees by giving reasonable notice. Fee changes will not apply to Bookings already confirmed unless the change is required by law or relates to taxes, levies or third-party charges outside our reasonable control.

9.5 Off-Platform Payments

Users must not request, offer, accept, make or encourage payments outside the Platform for Bookings introduced through Lletly, except where Lletly expressly permits it in writing.

Users must not use the Platform to avoid fees, taxes, levies, safety checks, identity verification or other platform requirements.

A breach of this section may result in cancellation, suspension, removal of Listings, Account restriction or other action.

10. Taxes, GST and State Levies

Hosts are responsible for determining and complying with their own tax obligations.

This may include income tax, GST, state or territory short-stay levies, local accommodation taxes, tourism levies, reporting obligations and any other tax or charge that applies to hosting activity.

Where Lletly collects or displays GST, taxes, fees or levies, this does not remove the Host's responsibility to ensure their own tax compliance unless the law expressly provides otherwise.

Lletly may collect, calculate, display, report or remit taxes or levies where required or permitted by law, or where we choose to do so as part of the Platform.

Hosts must provide accurate tax information when requested.

If a Host provides incorrect tax, registration, location or Listing information, the Host is responsible for any resulting tax, levy, refund, penalty, dispute or compliance issue.

11. Cancellations, Refunds and Booking Changes

11.1 Cancellation Policies

Each Listing may have its own cancellation policy. The applicable cancellation policy will be displayed before the Guest completes the Booking.

By making a Booking, the Guest agrees to the cancellation policy shown during the booking process.

If a Guest cancels, the refund amount will usually be determined by the applicable cancellation policy, subject to the Australian Consumer Law and any other rights that cannot be excluded.

11.2 Host Cancellation or Accommodation Issue

If a Host cancels a Booking, fails to provide the Accommodation, provides materially different Accommodation, or there is a serious issue with the Accommodation, Lletly may assist the Guest with support, refund options, rebooking options or dispute resolution.

The available remedy may depend on the circumstances, evidence, timing, applicable law, the Host's conduct and the nature of the issue.

11.3 Booking Changes

Guests and Hosts may request changes to a Booking through the Platform.

A change is not effective unless accepted through the Platform and any additional charges, refunds, taxes or fees are processed or confirmed.

Guests and Hosts are responsible for any agreed Booking changes.

11.4 Refund Processing

Where a refund is approved, it will generally be returned to the original payment method unless another method is required or permitted.

Refund timing may depend on Stripe, banks, card networks and payment processors.

Where a refund is processed after a payment has been successfully completed, payment processing fees charged by Stripe or any other payment processor for facilitating the original transaction are not refundable. Stripe Australia publishes its current payment processing fees on its pricing page: <https://stripe.com/au/pricing>.

To the maximum extent permitted by law, Lletly may deduct, withhold or not refund any non-refundable payment processing fees, including Stripe fees, from any

refund amount unless Lletly is required by law to refund those fees.

If Lletly is notified of a dispute before the Booking period ends, Lletly may, where reasonably possible and subject to payment processor limitations, temporarily pause, delay or review the release of the relevant Booking payment while the dispute is assessed.

Guests acknowledge that once funds have been released, transferred or distributed to a Host or other recipient, Lletly is unable to pause payment, reverse payment or process a refund through the Platform.

Lletly is not responsible for delays caused by Stripe, banks, payment processors, card networks or other financial institutions.

This section does not limit any rights a Guest may have under the Australian Consumer

Law or any other law that cannot be excluded.

12. Damage, Security Deposits and Additional Charges

Hosts may set reasonable rules for damage, cleaning, missing items, unauthorised pets, unauthorised smoking, unauthorised guests, parties, late checkout or overstays, provided those rules are disclosed in the Listing or otherwise permitted by law.

Guests are responsible for damage caused by them or members of their booking group, excluding fair wear and tear.

Lletly may facilitate damage claims between Hosts and Guests.

Lletly may request evidence, including photos, invoices, receipts, messages, inspection reports or other relevant material.

Where permitted by law and authorised through the Platform, Lletly or its payment processor may charge a Guest for valid damage, extra cleaning, missing items, overstay charges or other amounts owed.

Lletly does not guarantee that a Host will recover all claimed amounts.

13. Reviews and User Content

Guests and Hosts may be able to leave reviews, ratings, comments, photos or other content.

Reviews must be honest, relevant and based on genuine experiences.

Users must not post content that is false, misleading, discriminatory, defamatory, threatening, abusive, obscene, fraudulent, unlawful, spam, promotional, invasive of privacy or infringing of another person's rights.

Lletly may moderate, remove, restrict or refuse to publish content that we reasonably believe breaches these Terms, our policies or applicable law.

By uploading or posting content to the Platform, you grant Lletly a non-exclusive, worldwide, royalty-free licence to use, host, reproduce, display, distribute, adapt, publish and promote that content for the purpose of operating, improving, marketing and supporting the Platform.

You confirm that you own or have permission to use any content you provide.

14. Platform Rules

Users must not:

- a. use the Platform for unlawful, fraudulent or harmful purposes;
- b. provide false, misleading or incomplete information;
- c. impersonate another person or business;

- d. create fake Bookings, fake Listings or fake reviews;
- e. harass, threaten, abuse, discriminate against or harm another person;
- f. scrape, crawl, copy, harvest or misuse Platform data;
- g. interfere with Platform security or functionality;
- h. reverse engineer or copy Platform software;
- i. upload viruses, malicious code or harmful content;
- j. bypass identity verification, payment systems or security checks;
- k. contact Users for unrelated commercial purposes;
- l. move Bookings or payments off-platform;
- m. use another User's personal information except as needed for a Booking;
- n. list Accommodation that is unsafe, unlawful or unavailable;
- o. hold unauthorised parties or events;
- p. breach intellectual property rights; or
- q. do anything that damages Lletly, the Platform, Users or the public.

15. Communications

Users may receive communications from Lletly through the Platform, email, SMS, phone, push notification, account notification or other contact details provided by the User.

Transactional and service communications may include booking confirmations, payment notices, payout notices, security alerts, verification requests, policy updates, support messages and legal notices.

Users are responsible for keeping contact details accurate and monitoring communications relating to their Bookings or Listings.

Where Users communicate through the Platform, Lletly may monitor, review, store, moderate or restrict communications for safety, compliance, fraud prevention, support, dispute resolution and legal purposes.

Users must not misuse messaging tools or send spam, abusive messages, unlawful content or off-platform payment requests.

16. Privacy

Lletly handles personal information in accordance with its Privacy Policy.

By using the Platform, you acknowledge that Lletly may collect, use and disclose personal information for purposes including account creation, identity verification, booking management, payment processing, fraud prevention, safety, customer support, legal compliance, dispute resolution and platform operation.

Lletly may disclose information to Australian authorities, regulators, law enforcement

bodies, courts, payment processors, identity verification providers, professional advisers or other parties where required or permitted by law.

17. Third-Party Services

The Platform may use or link to third-party services, including Stripe, Stripe Connect, Google Maps, analytics providers, identity verification providers, hosting providers, email providers, SMS providers and other technology or service providers.

Third-party services may be subject to their own terms and privacy policies.

Lletly is not responsible for third-party services except to the extent required by law.

18. Intellectual Property

The Platform, website design, software, logos, branding, text, graphics, icons, images, layout, databases, systems and other materials are owned by or licensed to Lletly.

Users are granted a limited, revocable, non-exclusive, non-transferable licence to access and use the Platform for its intended purpose.

Users must not copy, reproduce, modify, distribute, sell, lease, exploit, reverse engineer, scrape, frame or misuse any part of the Platform without written permission from Lletly.

All rights not expressly granted are reserved.

19. Suspension, Termination and Removal

Lletly may suspend, restrict or terminate an Account, cancel a Booking, remove a Listing, delay a payout, block access or take other reasonable action where we believe it is necessary to:

- a. protect Users, Lletly or the public;
- b. comply with law or authority requests;
- c. prevent fraud, abuse or illegal activity;
- d. address payment failure, chargeback risk or security issues;
- e. investigate complaints or disputes;
- f. respond to a breach of these Terms;
- g. remove unsafe, unlawful or misleading Listings;
- h. manage risk to the Platform; or
- i. enforce our policies.

Where reasonable and lawful, Lletly will notify the affected User of the action taken.

A User may stop using the Platform at any time. Certain obligations will continue after termination, including payment obligations, dispute obligations, liability obligations, intellectual property terms, privacy obligations and any terms that by their nature

should continue.

20. Complaints and Dispute Resolution

If a problem arises, Users should first try to resolve the issue respectfully through the Platform.

Guests should promptly report issues with Accommodation, access, cleanliness, safety, damage, cancellation or incorrect Listing information.

Hosts should promptly report Guest damage, misconduct, overstays, unauthorised parties or payment issues.

Lletly may request evidence and may assist with communication, refund assessment, damage claims or support. However, Lletly is not required to decide every dispute between Users.

Where a Guest and Host are unable to resolve a dispute, the Guest should notify Lletly through the Platform as soon as possible and before the Booking period ends.

If you have a complaint about Lletly's Platform services, you may contact us through the Platform by selecting "Message Support", by email at support@lletly.com, or by post at the address listed in these Terms.

21. Disclaimers

To the maximum extent permitted by law:

- a. the Platform is provided on an "as available" basis;
- b. Lletly does not guarantee that the Platform will be uninterrupted, error-free or available at all times;
- c. Lletly does not guarantee the accuracy of all Listing content provided by Hosts;
- d. Lletly does not guarantee the conduct, identity, suitability or safety of any User;
- e. Lletly does not endorse any Host, Guest, Listing or Accommodation; and
- f. Lletly is not responsible for events outside its reasonable control.

This section does not limit any rights that cannot be excluded under the Australian Consumer Law.

22. Limitation of Liability

To the maximum extent permitted by law, Lletly is not liable for:

- a. loss caused by a Host's Accommodation or services;
- b. loss caused by a Guest's conduct;
- c. personal injury, property damage or loss caused by Users;
- d. inaccurate Listing information provided by a Host;

- e. cancellations by Hosts or Guests;
- f. acts or omissions of third-party providers;
- g. payment delays caused by banks or payment processors;
- h. loss of profits, revenue, goodwill, opportunity or data;
- i. indirect, consequential or special loss; or
- j. events outside our reasonable control.

Where Lletly is liable and liability cannot be excluded but can be limited, our liability is limited, at our option, to supplying the relevant Platform service again or paying the cost of having the relevant Platform service supplied again.

Nothing in these Terms excludes liability for fraud, intentional misconduct, death or personal injury caused by negligence, or any liability that cannot be excluded under law.

23. Indemnity

To the maximum extent permitted by law, you agree to indemnify Lletly, Pierpoint Group Pty Ltd, its officers, employees, contractors and agents against loss, damage, liability, claim, cost or expense arising from:

- a. your breach of these Terms;
- b. your breach of law;
- c. your Listing, Accommodation or hosting activity;
- d. your stay at Accommodation;
- e. your damage to property;
- f. your misuse of the Platform;
- g. your content;
- h. your tax, levy, registration or compliance obligations; or
- i. your dispute with another User.

This indemnity does not apply to the extent the loss is caused by Lletly's negligence, breach of these Terms or unlawful conduct.

24. Changes to These Terms

Lletly may update these Terms from time to time.

Where changes are material, we will take reasonable steps to notify Users before the changes take effect, unless urgent changes are required for legal, security, fraud prevention or operational reasons.

If you continue to use the Platform after updated Terms take effect, you agree to the updated Terms.

If you do not agree to updated Terms, you must stop using the Platform. Hosts may need

to honour existing confirmed Bookings unless otherwise permitted by law or agreed with Lletly.

25. Governing Law

These Terms are governed by the laws of Victoria, Australia.

The parties submit to the non-exclusive jurisdiction of the courts of Victoria, Australia and the courts competent to hear appeals from those courts.

Users may also have rights under applicable consumer protection laws that cannot be excluded.

26. Severability

If any part of these Terms is found to be invalid, unlawful or unenforceable, that part will be read down or severed to the extent necessary, and the remaining parts will continue to apply.

27. No Waiver

If Lletly does not enforce a right under these Terms, that does not mean we waive that right.

Any waiver must be in writing.

28. Assignment

Users must not assign, transfer or deal with their rights or obligations under these Terms without Lletly's prior written consent.

Lletly may assign or transfer its rights and obligations as part of a business sale, restructure, merger, acquisition or transfer of Platform operations, provided this does not unfairly reduce User rights under these Terms or applicable law.

29. Contact and Legal Notices

Legal notices to Lletly may be sent by post to:

Lletly
Operated by Pierpoint Group Pty Ltd
PO Box 756
Morwell, Victoria, Australia, 3840
Website: Lletly.com